

Coffee Morning at Thornbury Medical Centre held on
22nd May 2024

Attendees: Sundas Ali (Social Prescriber)
Sobia Ambreen (Assistant Practice Manager)

Service Providers: Department of Work and Pensions / Job Centre Plus

Attendees: 16 patients

Objectives:

The aim was to help and support patients with job search, Job interviews, update their skills, support with training to educate about digital job search and patient with benefits.

Zubia along her 2 colleagues have attended Coffee Morning session and provided support and help to the patients who were looking for work and require help with benefits.

Outcomes:

- Patients were happy with the support.
- Social prescriber Sundas Ali was taking details of the patients and introducing them with social prescribing services. Sundas was informing patients about groups and services available for them in the community.
- The DWP team very were supportive and helpful, provided one to one support to all the patients.
- DWP has received 12 referrals.
- Social Prescriber has received 7 referrals.
- It was a very good turn out and patients received immensely great services. They enjoyed free refreshments. They were provided with informative leaflets about services available for them in the local area.
- Patients were managed to fill Practice feedback/survey.

Next Coffee Morning: Wednesday 12th June at 10:00am